

Give confidence in your products and services.



Winning the confidence of (potential) customers and other parties is a condition for an organization to gain access to new markets. But how can you win this confidence? How do you differentiate yourself from your competition in the continuing battle for your customer's favors?

Your solution

The customer has plenty of suppliers of the same products or services from which to choose. Positively distinguishing your organization from the competition is a real challenge. The supplier with the best price/quality ratio has the edge. This means that a product or service must be produced and provided efficiently and effectively. With an ISO 9001:2008 quality management system certified by KEMA Quality you can achieve this goal. The advantages of a KEMA Quality-certified ISO 9001:2008 quality management system go beyond just improving your market position. It offers you a communication and analysis tool with which you can quickly identify bottlenecks and efficiency improvements in your organization.



Moreover, a certified quality management system offers you a tool for systematically investigating and improving the effectiveness and efficiency of your business processes. This delivers cost reductions. The internationally recognized ISO 9001:2008 certificate makes access to the international market easier because it gives customers confi-

dence in the quality of your products and services. A quality management system based on ISO 9001:2008 offers you the possibility of easily integrating other management systems, such as ISO 14001, OHSAS 18001 and ISO 27001. A periodic objective assessment by KEMA Quality identifies additional improvement opportunities and offers an extra guarantee to your customers that your products meet their expectations. Whoever makes the most of these advantages has more time for what it is really all about: the customer is king.

Why KEMA Quality?

KEMA Quality has an outstanding reputation throughout the world and more than 80 years experience with independent inspection and certification. KEMA Quality realizes better than any other certification body just how much pressure the market puts on you. Times to market are short – and are becoming shorter and shorter. We do everything possible to tailor the certification process to your requirements. Moreover our organization is designed for flexibility, and we tailor our work as closely as possible to your development and production processes. Of course, this is never at the expense of our accuracy, objectivity, or independence. KEMA Quality is not satisfied with simply applying the standards. We look at your organization and at your market. Because what ultimately counts is the effect that the quality management system has for you. Together with you, KEMA Quality goes looking for that added value. For this reason our experts confer with you to identify the risks

and the improvement opportunities in your business processes. The starting point for this is your mission statement. Thus an audit can be the basis for improved process control and so yield many savings. Multiple directives, multiple markets? You can come to us for nearly every quality mark or certificate. Whenever possible, we combine the conformity of your products or processes with multiple directives and with the criteria of various national markets in one certification process. We offer you the possibility of combining the certification of management systems, such as ISO 9001, ISO 14001 and OHSAS 18001.



You can also come to KEMA Quality for the certification of your products. This saves you making a long trip round multiple certification institutes. KEMA Quality has a network of offices and agencies throughout the world. You can nearly always do business in your own language, close to home. Our procedure is the same all over the world. At the same time our auditors are aware of the local do's and don'ts.

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